

# How to be a good SDA tenant



#### **About this information**



Evolve Housing is a Specialist Disability Accommodation provider.

We will say **SDA** provider for short.



**Tenants** are people that pay rent to live in a home.



**SDA** means homes where people with disability can live and get support.



**Rent** is the money you pay to live in the home.



**Provider** means we give you a service.



This information also talks about how you can be good to your **neighbours**.



This information will help you know what you can do to be a good SDA **tenant**.



**Neighbours** are people that live in the same home as you.

# Your services and supports



Evolve Housing makes sure that things are working like

- Water
- Electricity
- · Gas.



We also look after the building and fix things.



We **do not** support you with your daily things like showering or cooking.



You can get support for your daily things from a **Supported Independent Living** service.

We will say **SIL** for short.



You can choose your SIL service.



Evolve Housing will work with your SIL service to make sure you get the support you need.

## **SDA** resident meetings



**SDA resident meetings** are meetings for everyone who lives in the home.



It is good to go to the meetings.



At the meetings you can

- Have your say about what happens in the home
- Make decisions about the home with other people who live there.

# How to be a good neighbour



You and your neighbours have the right to

- Live a good life
- · Feel safe.



You should treat your neighbours with respect.



You should be nice to your neighbours.



You should listen to them if they tell you about any issues.



You can try to sort out issues together.



You can ask someone to help you sort out issues with your neighbours like

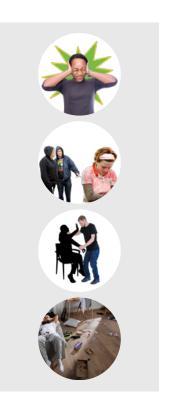
- Your SIL support worker
- Your house manager
- Your Evolve Housing manager.



You should respect it if other people want to be alone.



You must make sure that people who visit you do not bother other people in the home.



You should not

- Make a lot of noise
- Be mean to other people
- Hurt other people in any way
- · Leave rubbish in the shared areas.



**Shared areas** are parts of the home you use together with other people like the kitchen.



You can talk to your house manager if there are any issues you need help with.

### **Abuse**



We want everyone who lives in an Evolve Housing home to feel safe.



We might ask you to move out if you abuse other people in the home.



Any kind of **abuse** is not ok.

Abuse is when someone



It is good to tell someone if you see or know about abuse in the home.



• Hurts another person in any way

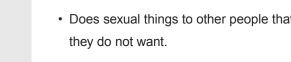


We will not treat you in a different way if you tell someone.



• Does sexual things to other people that

• Says bad or mean things to other people





You can tell

• Someone from Evolve Housing



You can ask someone you trust to help you talk about what happened.

• Your SIL support worker or house manager



You can also call the **NDIS Quality and Safeguard Commission** on 1800 035 544.

• The police



The NDIS Quality and Safeguard

Commission makes sure NDIS services do the right thing.

Your family or a friend

An advocate.

**Advocates** are people that help you to speak up about something.

### **Incidents**



An **incident** is when something bad happens to you or another person in the home.



We will support you and your family if something bad happens to you.



This might be if you or someone else

Gets hurt in a bad way

· Does something against the law

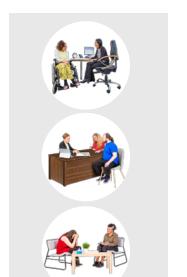
· Dies.



When we hear about an incident we will look into what happened.



We can help you and your family get the support you need.



This might be

A doctor

• Help with your rights and the law

· A counsellor.

A **counsellor** is someone you can talk to about how you feel.



If you need to contact Evolve Housing you can

- Call us on 1800 693 865
- Send us an email to sda@evolvehousing.com.au
- Go to our office at
   9 13 Argyle Street
   Parramatta NSW 2150



Our office is open Monday to Friday from 9am to 5pm.

It is closed on public holidays.

Council for Intellectual Disability made this document Easy Read. **CID** for short. You need to ask CID if you want to use any pictures in this document. You can contact CID at **business@cid.org.au**.

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