

APPLYING FOR SOCIAL HOUSING

FACTSHEET

Evolve Housing understands that finding a new home can be challenging for many. In NSW there is one process to apply for social housing, this is called the NSW Government 'Housing Pathways' program, and all social housing applications are managed under this system. You only need to complete one application to be on the state-wide waiting list.

Have you already submitted an application on the NSW Housing Register?

If yes, then you do not need to submit another application. All participating Community Housing Providers use a single application process and use the shared waiting list.

Please ensure to advise of any change of your circumstances to update your application.

For more details visit the Housing Pathways website <https://www.facs.nsw.gov.au/housing>

If you do not have an active Pathways application, you need to complete the following:

- Application for Housing Assistance Form: <https://www.facs.nsw.gov.au/housing/help/apply-assistance/assistance>
- You are also able to call 1800 422 322 and get assistance over the phone.

Support documents – evidence requirements and medical information

When completing the above forms, it's important that all people to be housed are included and all evidence requirements are met. Please refer to the Evidence Requirements Information Sheet on <https://forms1.facs.nsw.gov.au/register/AHA/>

All applications MUST include proof of income for all persons 18 years or above, bank statements and proof of identification.

If there is any medical information that needs to be considered when assessing your application, such as ongoing illnesses, disabilities or modification requirements, please ensure you also provide a Medical Assessment form completed by your GP or Specialist.

All applications are to be completed online or by phone. You are also able to visit your local HomesNSW office for assistance.

If you need help with interpreting or translation, phone the All Graduates Translating and Interpreting Service on 1300 652 488. They will phone the housing organisation and interpret for you.