

Coles Gift Cards

Spot the Difference competition
with 2 x \$100 Coles gift cards
up for grabs!
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During Homelessness Week, the Evolve Housing Together Home team shared incredible stories from vulnerable individuals from all walks of life who experienced homelessness before entering the program.

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RAG Chat



The RAG have been busy providing great insight and feedback to Evolve Housing on topics that concern them.

Members have recognised inconsistencies in materials being disposed of in the bin rooms. Evolve Housing staff have sent letters to renters regarding the proper way of disposing of rubbish and materials within each bin.

Furthermore, the RAG members have expressed their interest to participate in the recycling initiative. Members have suggested to Evolve Housing staff for a separate bin for refundable recyclable goods for each block where a RAG member will then collect at the end of the week and dispose of them at Wingate Community Centre. The money received from the refundable recyclables will be put towards future events run by the RAG.

Members also discussed the issue with parking and storage. It was noted that most renters have a misunderstanding of allocated parking bays and storage. Evolve Housing staff are now in the process of updating the resident car park list for Dunlop Ave. If you believe you have an allocated parking bay and storage, please provide the following details:

- Full name, address, phone number
- Car make, car model, car colour
- Registration number/license plate number
- Parking bay / storage number

Please send details to Housing Manager, Jacob Johnson via SMS on **0466 468 069**.

Rest in Peace



PASSING OF BERNIE MURPHY Former CEO of Evolve Housing

We're sad to inform you of the passing of Bernie Murphy, former CEO and valued member of Evolve Housing's rich history from 2008 to 2011.

We are so fortunate to have had his time and energy as former CEO during a transitional era for the Evolve Housing community and a lot was accomplished during his tenure, including the merging of two companies Cumberland Housing and Western Suburbs Housing to create Affordable Community Housing Limited (Evolve Housing).

Evolve Housing Chairperson Paul Howlett said that Bernie joined the company at a pivotal time in our development, successfully bringing together the clients and staff from two quite different entities to create the unified business that set the stage for Evolve Housing.

Acknowledgement of Country

Evolve Housing acknowledges the Traditional Custodians of the land where we deliver our housing services. We acknowledge and pay our respects to all Elders past, present and future. We welcome all First Nations Peoples to our services, as we walk together towards reconciliation.





HOMELESSNESS WEEK: Together Home Program

During Homelessness Week, the Evolve Housing Together Home team shared incredible stories from vulnerable individuals from all walks of life who experienced homelessness before entering the program.

The Together Home program is funded by the NSW Department of Communities and Justice through Homes NSW, and allows our team to support our clients through several ways including health issues such as physical and mental health, financial issues, debts and legal issues, living skills, cooking, reconnection with the community and their family, education, employment, personal wellbeing including doctor appointments.

Some of the stories shared included our clients securing new dentures which reignited their confidence and helped them get back into the community, independence, restoring of much-wanted family connections, resilience and the inspiration to recreate the new life they've always wanted.

To end Homelessness Week, we hosted our wonderful resident George, who cooked up a storm for our Together

Home clients. Chef George showed the Together Home clients how to make delicious fettuccine carbonara and spaghetti bolognese. He also surprised them with his special caramel slice!

George took the time to listen to our clients who shared their stories before finding the Together Home program. Empathising with their past, George shared his experience with homelessness, which eventually saw him as an Evolve Housing resident. He regularly referred to the staff members who helped him back on the right path as "angels".

We are truly grateful for the opportunity in helping those who need it most, and its these stories of resilience that give us hope that no matter what trauma or history an individual may have come from, Evolve Housing can support and make a difference in their lives for the better.

TENANT AMNESTY

Evolve Housing is offering Tenant Amnesty From 1 September until 31 October 2024. The Tenant Amnesty period gives residents an opportunity to let Evolve Housing know about any changes to your household situation that you may not have already advised without penalty, such as: Undisclosed additional occupants, Financial assets, and Property ownership. If you tell Evolve Housing about any of the above during

the amnesty period, you will not have to pay back any money owed due to the non-disclosure.

Information can be provided directly or anonymously.

You will be able to report any changes to us by:

- Calling **1800 693 865**
- In person at our Parramatta (NSW) or Moonee Ponds (VIC) offices
- E. amnesty@evolvehousing.com.au; or
- Contacting your Housing Manager

For more information, scan the **QR code**.



EVENT HIGHLIGHTS



KidZonia Program

During the July School Holidays, parents and children jumped straight into some fun at Flip Out.

Our children could not contain their excitement at Flip Out as they faced their fears climbing the high walls, slid down the steepest slide, jumped and flipped on trampolines.

To catch their breath and gain more energy, parents and their children enjoyed some delicious lunch before heading

back out into the playground. Everyone was also gifted grip-on socks.

Have suggestions for future school holiday activities? Please contact the Community Connections Officer on **0421 348 040** or email viccommunity@evolvehousing.com.au

Community Safety Day with Flemington Police



Evolve Housing renters and staff were joined by Flemington Police to discuss Community Safety.

Senior Constable Kim and her team went through valuable information with the group including personal safety devices, safety around the blocks, the Crime Stoppers website, and the STOP IT text initiative which is a text-based notification service for the discreet reporting

of unwanted sexual or anti-social behaviours on public transport. Renters were encouraged to not let strangers in the building when their intercom has been rung or retrieving mail.

Senior Constable Kim and her team also took the time to hear about our renters' concerns and shared solutions and suggested ways to keep safe. Evolve Housing staff and Flemington Police continue to work closely together to address any concerns our Renters may have.

Refugee Celebration Day

To highlight the importance and significance of culture and diversity, members of our Resident Advisory Group (RAG) organised a Refugee Celebration Day Event. Our renters were invited to bring along a plate of food that represents their country.

RAG member Hadia invited special guest Ruth who performed an Ethiopian tea and coffee ceremony, before showcasing beautiful cultural items to our renters and explained their importance within her culture.

Our renters had an incredible time mingling and enjoying the delicious foods and drinks from different cultures.

We'd also like to congratulate our two raffle door winners who each received a \$50 Coles gift voucher!



UPCOMING EVENTS

SEPTEMBER

AFL Grand Final Lunch:

Thursday, 26th September, BBQ area between Block 20 and 32, 12pm

Wingate Drop In Session:

Every Wednesday, Wingate Community Centre Shed, 2pm – 4:30pm

OCTOBER

KidZonia Program:

Tuesday, 1st October 2024, Sciene Works, 11am
Tickets Limited, RSVP is essential

Garden Workshop:

Tuesday, 8th October 2024, Communal Garden next to Block 28, 1pm–3pm

Womens Group,

Friday 18th October, Womens Breast Cancer Awareness Lunch, 12pm–2pm

Mums and bubs,

Thursday 31st October 2024, Art Sensory Activities, Wingate Community Centre, 12pm–2pm

Wingate Drop In Session,

Every Wednesday, Wingate Community Centre Shed, 2pm–4:30pm

HELPFUL INFORMATION FOR RENT ARREARS

If you or anyone you know is struggling with rent arrears and need assistance, please see below a few organisations that may be able to assist.

Wombat Housing and Support Services, Tenancy Plus Program

Contact: (03) 8327 2222

Location: 91 Melrose Street, North Melbourne.

Please be aware that Wombat has an extensive waitlist.

If you would like to be referred, please contact our Community Connections Officer on 0421 348 040.

Home Connect, St Vinnies

Contact: (03) 9304 0147

Location: 175 Glenroy Road, Glenroy

Home Connect requires you to do a phone assessment to ensure you qualify for their services.



With warmer temperatures just around the corner, it's time to get rid of the Winter blues and welcome Spring! From the bedrooms to the kitchen, here are some tips to help you with your spring cleaning.

BEDROOMS AND WARDROBES

- Wash and pack away winter bedding; replace with summer bedlinen.
- Wash or replace pillows.
- Turn, rotate and air your mattress.
- Empty drawers and remove any items no longer needed.
- Sort the contents of your wardrobe into 'keep', 'donate' and 'bin' piles to make more room.

KITCHEN

- Clear out the pantry, remove expired foods and organise similar items together.
- Empty and clean fridge, defrost the freezer if needed, and discard expired food.
- Tidy drawers and cupboards. Throw away any broken items.
- Clean all surfaces including benches and cupboard doors
- Clean all appliances, including the oven, cooktop, extractor fan, microwave, dishwasher.

BATHROOM

- Empty bathroom cabinets, removing expired medications and old cosmetics. Dispose of safely. Organise contents by storing similar items together.
- Clean grout and replace broken seals around the shower, bath or basin.

LIVING ROOM

- Dust blinds, light fittings, ceiling fans, floor.
- Clean windows inside and out.
- Wash soft furnishings – cushions and curtains
- Clean doorknobs, light switches, trims, skirting boards.

Waste Management

We need your help to make our recycling program a success! We've noticed some confusion about what goes into which bin. Let's work together to fix this and create a cleaner, greener community.

Why It Matters

Environmental Impact: Proper recycling reduces waste and protects our planet.

Cost Savings: Correct waste sorting keeps our community fees down.

Contractual Obligation: Remember, proper waste disposal is part of your rental agreement.

Quick Guide to Bin Colors

Yellow-Top Bin: Recyclables

Red-Top Bin: General Rubbish



Do's and Don'ts of Recycling

DO recycle:

- Clean paper and cardboard
- Empty plastic bottles and containers—clean and rinsed before recycling.
- Glass bottles and jars—clean and rinsed before recycling.
- Aluminum and steel cans

DON'T put in recycling:

- Food waste
- Plastic bag—can be recycled at Coles
- Electronics
- Clothing or textiles



Hazardous Waste:

- Batteries—can be recycled at Officeworks and Aldi)
- Electronics—Contact City of Moonee Valley Council for collection points.

Need Help?

Check out the **attached flyer** for a detailed recycling guide. Still unsure? Call us at **1800 693 865**—we're here to help! Let's make a difference together. Your efforts in correct recycling contribute to a cleaner environment and a better community for all of us.

Coles Gift Cards!

To help feed the family during the October school holidays we will be holding a Spot the Difference competition with 2 x \$100 Coles gift cards up for grabs!

THE PRIZE:

We have two prizes to give away. Each winner will get a \$100 Coles gift card.

HOW TO ENTER:

Circle the 8 differences in the first photo correctly, then take a photo of the completed Spot the Difference when you're done. Send the photo by SMS to our Community Connections Officer on **0421 348 040**. Use the subject line "**Coles gift cards**". Please include: your full name, Evolve Housing address, and phone number. All correct entries will go into the running to win, then we will draw **2 winners** randomly. Please note you must be an Evolve Housing resident to enter. **Entries close midday Monday 30th September 2024**, and we will contact the winners directly.



SPOT THE DIFFERENCE

CAN YOU SPOT THE 8 DIFFERENCES?



TENANT PORTAL GENIUSES

Have you met our Tenant Portal Geniuses?

We have a dedicated team of Tenant Portal Geniuses who will be attending our future events to help you sign up to the Tenant Portal and assist you in learning the ins and outs of the new system.

Our Tenant Portal is up and running with 200 residents already registered, but we're looking to get more signed up!

Our Geniuses will be easily recognisable as they'll be wearing their fabulous orange "Tenant Portal Genius Team" T-shirts.

Everyone who registers by **1st November 2024**, will go in the draw to win:

1 of 3 Apple iPad 10.9-inch 64GB Wi-Fi.



KidZonia



What is the KidZonia Program?

KidZonia Program is the new name for the Dunlop School Holiday Program. KidZonia is a great opportunity for our kids and parents to participate in an activity or event during the school holidays. All Evolve Housing kids and parents are encouraged to attend and participate. To RSVP, please contact our Community Connections Officer, Eliza, to reserve a spot and ticket. By being an Evolve Housing renter, parents and children are automatically members of KidZonia. Keep a look out for posters and texts for upcoming events.

Garden Workshop



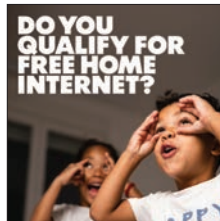
Good Life Garden Workshop

Every second Tuesday, Evolve Housing staff and renters gather to participate in the garden workshop run by Gabi. Gabi is from Cultivating Community and has extensive knowledge in garden tips and tricks. Our renters learn about compost, organic ways to maintain the garden, and get to plant vegetables, fruits, and herbs. The Good Life Garden is a community garden that is open to all Evolve Housing residents to participate.

Please be mindful when planting and taking produce — please contact Community Connections Officer, Eliza on **0421 348 040**.

Student School Broadband Initiative

Do you have a school aged child and have no internet access at home?



SSBI has been extended until the 31st of December 2025!

To be eligible, a family must:

- Have a child living at home that is enrolled in an Australian school.
- Have no active broadband service over the NBN network.
- Live in a premise where they can access a standard NBN service.
- Not have had an active NBN service during the previous 14 days.

If you're an Evolve Housing tenant and you meet the eligibility criteria, please complete the form by scanning the above QR code. Please note previous applicants need not reapply.



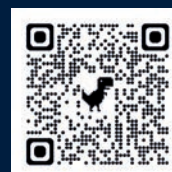
SEND YOUR COMPLIMENT OR COMPLAINT TO:

ihear@evolvehousing.com.au

CALL 1800 693 865

OR

Scan the QR code for our compliments, complaints and appeals forms



HOW TO LODGE AN APPEAL

If you are unhappy about a decision made about your tenancy you can lodge an appeal within three months from the date of the original decision.

To lodge an appeal, fill out our Appeals form on our website by scanning the QR code above or contact our office on 1800 693 865



evolvehousing.com.au/whats-on
or by calling 1800 myevolve (1800 693 865)
@evolvehousing evolvehousing

