

## WHAT YOU SHOULD KNOW ABOUT HARD WASTE COLLECTION

### 1. How do I book for my hard waste to be collected?

To book a hard waste collection service, please visit [hardwaste.mvcc.vic.gov.au](http://hardwaste.mvcc.vic.gov.au) or call **03 9243 8888**

### 2. Am I eligible for a free hard waste collection or do I have to pay?

No, you are not eligible for free hard waste collection and will be charged a small fee.

### 3. How much will it cost me to get my hard waste removed?

It will cost \$65 per 2 cubic meters.

### 4. What items can I put out to be collected?

- Whitegoods and large metal appliances: fridge, freezers (for safety reasons, please remove all doors of fridge and freezers), stoves, washing machines, dryers, air-conditioners, dishwashers and hot water units.
- Furniture
- Timber
- Paint tins
- Ceramic
- Glass
- height by one person
- Electronics – please removal all batteries
- Sporting goods
- Lawnmowers and edge trimmers
- Metal
- Solar Panels
- Fabric: Carpets, rugs and mats



2m<sup>3</sup>

2 cubic metre

### 5. What items will **NOT** be accepted as part of the hard waste collection?

- Building, home renovation or demolition material
- General waste and recycling
- Liquids: paints, oil, automotive fluids, garden sprays and fertilizers.
- Chemicals: Hazardous or offensive waste, including asbestos and ashes.
- Car parts
- Green waste that can be collected as part of the fortnightly garden waste collection service.
- Timber: Fencing timber exceeding 1.5 metres long or in panels, wooden pallets.
- Paint tins with lids on.
- Gas bottles or other hazardous material.
- Pillows, cushions, bedding, clothing or items in plastic bags.

### 6. Where do I put all the items ready for collection?

Your items for collection must be placed no more than five metres back from the front of your property boundary. Your collection items must be clear and free of obstructions and clearly identifiable. Please stack your hard waste neatly. No placement on the nature strip, veranda or carport. If you do not have enough room or would like to discuss waste placement, please call our hard waste team on 03 9243 8888.