WINTER - JUNE 2025

NEW SOUTH WALES

Save the date - p5



Women's Coffee Club -Western Sydney 10am - 12pm / 14th August Save the date - p4

IMAGINATE

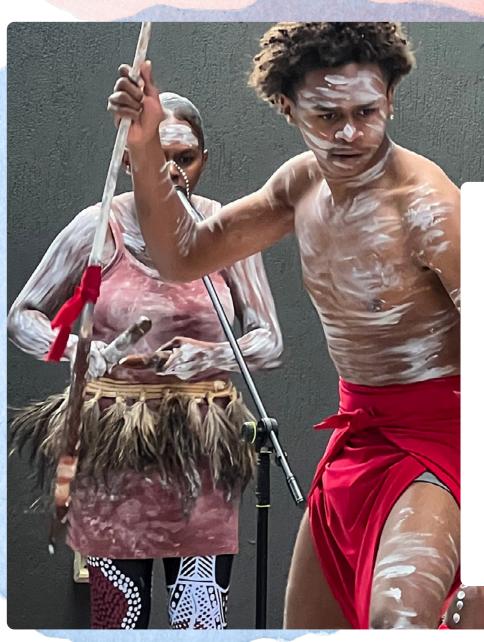
NAIDOC TOUR

10am - 1:30pm / **9th July** Lake Parramatta Reserve Save the date - p4

IMAGINATE

CUP OUT

10am - 2pm / **16th July** Flip Out Villawood



National Reconciliation Week

In celebration of National Reconciliation Week, Evolve Housing residents and staff came together to honour Aboriginal and Torres Strait Islander culture through a powerful day of storytelling, music and dance.

The event began with a traditional smoking ceremony, followed by vibrant performances from the renowned Walangari Karntawarra group—who even had the crowd up dancing!

Todd, a proud Indigenous Evolve Housing resident and RAP group member presented a stunning artwork he created and shared the story behind it, before delivering a powerful Didgeridoo performance.



ACKNOWLEDGMENT TO COUNTRY

Evolve Housing acknowledges the Traditional Custodians of the land where we deliver our housing services. We acknowledge and pay our respects to all Elders past, present and future. We welcome all First Nations Peoples to our services, as we walk together towards reconciliation.



Above: Anna and Martha participating in day 2 of the workshop at the CHIA Conference

Right: Fred, Bruce, Chris, Martha, George, Anna and Stephanie attend the CHIA Conference



RAG Chat

Members of the Resident Advisory Group (RAG) recently attended the 2025 Community Housing Industry Association (CHIA) Conference.

It was an inspiring few days filled with workshops, engaging guest speakers from government, community housing, and sector organisations, as well as the latest updates on social and affordable housing policy and best practices. Everyone who attended found it both insightful and enjoyable.

Evolve Housing is proud to be supported by CHIA and is especially honoured to have a long-term resident member serving on CHIA's Tenant Advisory Group (also known as the Tenant Network).

This group advocates for tenant issues and supports meaningful engagement across the sector. Interested in getting involved? Visit www.nswtenantnetwork.net to learn more and apply.

At our most recent RAG meeting, we had the pleasure of welcoming several Evolve Housing team members:

JITENDER BALANI: Group General Manager, shared updates on the Housing Australia Future Fund Facility (HAFFF) tender and Evolve Housing's future growth.

CHRIS ECCLES: The new Chairperson of Evolve Housing, attended the full meeting and shared insights from the Board.

ANDREW MOSSIE: Marketing & Communications Manager, joined us to gather feedback on the new look of this newsletter — we hope you're enjoying the changes!

We're also excited to announce a new RAG-created pamphlet, listing helpful services for those experiencing financial hardship. These are resources we've personally found useful, and we hope you do too.

If there's something important to you that you'd like the RAG to discuss, please send through your suggestions to the RAG or MAG at RagFeedback@evolvehousing.com.au

New Evolve Housing website

We're excited to launch Evolve Housing's new website!

Our new website is your go-to hub for events and activities, featuring an events calendar, easy registration links, and a new What's On in My Community section with free or low-cost events from your local council.

If you have any feedback on our new website, please email community@evolvehousing.com.au



Save the Date



Ryde Community Support Hub

Do you need support for food assistance, Centrelink, NDIS, aged care, or employment services? Or do you need help or advice on personal circumstances but don't know where to start?

Join us at the FREE Link Wentworth Ryde Community Support Hub where dozens of support providers will be available to help. Free light lunch provided by Link Wentworth.

DATE: Thursday 7th August 2025

TIME: 11AM - 1PM

LOCATION: St. Anne's Church, 42 Church St, Ryde, 2112

For more information, please scan the QR code:

If you would like to attend, please RSVP by calling or text Yvonne on 0478 690 320.



Celebrate Spring at the Sydney Cherry Blossom Festival 2025!

We're excited to bring back the beloved Sydney Cherry Blossom Festival at Auburn **Botanic Gardens this year!**

Keep an eye out on our What's On page for the official Sydney Cherry Blossom Festival 2025 dates, expected between late August and September.

If you would like to register your interest for this event with Evolve Housing, please fill out the form by scanning the QR code or call or text Yvonne on 0478 690 320





Save the Date

IMAGINATE

Celebrate NAIDOC Week with a guided bush tour of our local Aboriginal culture and history, followed by a delicious Indigenous lunch.

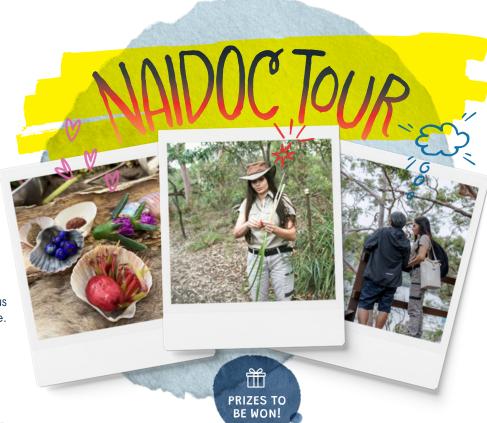
DATE: Wednesday 9th July 2025

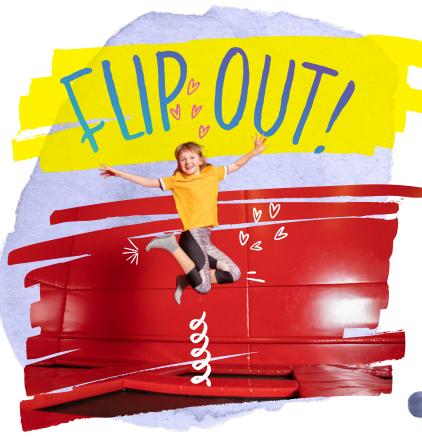
TIME: 10am - 1.30pm

LOCATION: Lake Parramatta Reserve (Illawong Dr, North Parramatta, 2151)

TRANSPORT: Evolve Housing Shuttle Bus from Westmead Train Station available.

*Suitable for all ages.







Jump into a day of fun at the trampoline park Flip Out in Villawood

DATE: Wednesday 16th July 2025

TIME: 10am - 1.30pm

LOCATION: Flip Out Villawood (3/824 - 850 Woodville Road, Villawood NSW 2163)

*Suitable for all ages.



Lunch will be provided at both events with dietary options available.

Scan the QR code with your mobile phone to register



Women's Coffee Club takes on Western Sydney

Our Women's Coffee Club is expanding to Western Sydney, and you're invited! The Women's Coffee Club is a safe space for Evolve Housing women to gather and make connections and new friendships, to learn about free or low-cost community supports and share hobbies and activities or to learn a new skill!

Join us at our first Western Sydney Women's Coffee Club in Parramatta:

DATE: Thursday 14th August 2025

TIME: 10am - 12pm

LOCATION: Max Brenner Westfield Parramatta

If you are a Evolve Housing resident and would like to join our Western Sydney Women's Coffee Club, please SMS or Call Yvonne on 0478 690 320.



Money Minded

If you're struggling to pay down your credit card debt, find it tough to stretch your income to cover all expenses, want to buy a car or plan for a holiday? These money management workshops will help you create a budget, reduce your debt, and start saving.

DATES: Wednesday 25th July and Thursday 26th July

TIMES: 10am - 12pm

LOCATION: Evolve Housing office (9 Argyle Street, Parramatta 2150)

To register please call Rob on 1800 693 865 or email community@evolvehousing.com.au



Digital Basics

Technology based skills to help you use your devices effectively.

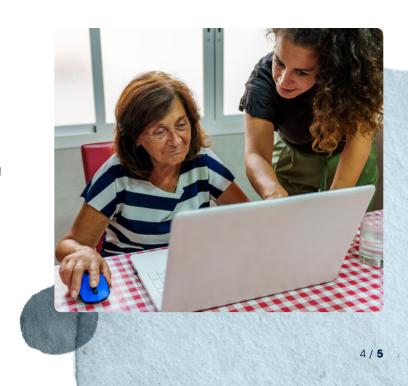
Do you want to feel more confident using your phone, tablet, or computer? Whether it is learning how to download apps, check the weather, or browse the internet on your device – we can help!

DATES: Wednesday 2nd July 2025

TIMES: 10am - 12pm

LOCATION: Evolve Housing office (9 Argyle Street, Parramatta 2150)

To register please call Rob on 1800 693 865 or email community@evolvehousing.com.au





Join the FAN club

The Friendship Aged Network (FAN) is all about moments just like Sam's experience (see below). The program connects tenants aged 55 and over who live alone, with a fellow tenant offering a friendly chat, check-in, and a heads-up about upcoming events and outings.

If you enjoy good conversation and want to help others, feel seen and supported, we'd love to hear from you.

What's involved as a FAN volunteer?



Complete online training as part of the volunteer induction



Come into the Evolve Office once a week to make friendly calls



Enter basic call notes into a spreadsheet



Be confident using a computer



Be friendly, reliable, and ready to brighten someone's day

Interested in becoming a volunteer?

Speak to Rob on 1800 693 865 or email community@evolvehousing.com.au

A few hours of your time could mean the world to someone else.

Q: How do the phone calls from your tenant volunteer make you feel?

SAM: They make me feel good because I don't have any family close by. Every week, I get a phone call from the volunteer. She's very kind. It makes me happy, and I feel like I have someone, like a sister. She speaks kindly, she listens, and she always tells me, "You can do this." I don't feel alone anymore. She gives me confidence and makes me feel strong. I look forward to her call every week. It really means a lot to me

Q: Why is it important for you to have someone calling to talk with you?

SAM: My son lives about 2.5 hours away and calls me in the morning for about 10-15 minutes. But with my volunteer from the FAN and I talk for a long time, sometimes half an hour, even 45 minutes or more.

Q: Would you encourage others to join this program?

SAM: Yes, absolutely. I've been part of this program for maybe 8 or 9 years now. It's been good. If my volunteer is busy she still sends me a message to let me know. That makes me feel happy, like someone is thinking about me. I tell others, if you feel lonely, join the FAN. It really helps. You won't feel alone anymore.

Mould prevention this winter

Tips to improve ventilation:



Open windows and doors

Open windows and doors whenever the weather allows to create cross-breezes and let fresh air in.



Clear out condensation

On chilly mornings, open up once it warms to help clear out overnight condensation.



Clean exhaust fans

Keep vents and exhaust fans clean—dust and fluff can block airflow.



Use exhaust fans

Always switch on exhaust fans when cooking, showering, or doing laundry to help remove excess moisture.

Simple habits to prevent mould:



Air circulation

Let air circulate through your home especially in the bathroom during cold weather.



Keep surfaces dry

Wipe down wet surfaces in bathrooms and kitchens, and keep doors open to help them dry faster.



Let the sun in

Natural light helps dry damp areas and slows mould growth.



Air them out

Dry clothes and shoes thoroughly before putting them away and leave wardrobe doors open now and then to air them out.



Food storage

Remove fruit and veggies from plastic bags and place them in sealed containers of the fridge to reduce excess moisture.



Regular clean

Regularly clean evaporation trays in air conditioners, dehumidifiers and fridges.



Remove mould spores

Vacuum carpets and rugs often using a High Efficiency Particulate Air (HEPA) filter vacuum to help trap mould spores.

Home visits

At Evolve Housing, we are committed to providing excellent service while respecting the cultural, health, and safety needs of our tenants. When we visit your home for routine inspections, resident visits, or at your request, we are required to keep our shoes on to ensure the safety of our employees.

All Evolve Housing employees have access to shoe covers which can be worn over their shoes when entering your property. We understand that

you may request staff to remove their shoes for various reasons, and we kindly ask for your understanding that for safety reasons, we are unable to accommodate this request.

The shoe covers serve to protect your floors by preventing dirt and debris from being carried inside.

Thank you for your cooperation. If you have any questions or concerns please call us on 1800 693 865 or email us at myevolve@evolvehousing.com.au



Find-a-word



WIN a \$100 Gift card

In celebration of NAIDOC week's theme: The Next Generation: Strength, Vision and Legacy, we will be holding a NAIDOC find-a-word competition.

THE PRIZE: We have 2 prizes to give away. Each winner will get a \$100 Essentials gift card.

HOW TO ENTER: Find all the listed words hidden in the grid—horizontally, vertically or diagonally. Once you've completed the puzzle, take a photo of your finished find-a-word.

Text your photo to the Community Engagement team on 0412 806 461 with the subject line "NAIDOC". Be sure to include your full name, Evolve Housing address, and phone number in your message.

All correct entries will go into the draw to win!

Please note you must be an Evolve Housing resident to enter.

Entries close midday Friday 11th July 2025, and we will contact the winners directly.

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○ GENERATION

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Ask Izzy

Ask Izzy is an online website that connects people in need with housing, a meal, money help, health and wellbeing services, family violence support, counselling and much more.

https://askizzy.org.au/





SEND YOUR COMPLIMENT OR COMPLAINT TO:

ihear@evolvehousing.com.au

% 1800 693 865

or scan the QR code for our compliments, complaints and appeals forms



HOW TO LODGE AN APPEAL

If you are unhappy about a decision made about your tenancy you can lodge an appeal within three months from the date of the original decision. To lodge an appeal, fill out our Appeals form on our website by scanning the QR code above or contact our office on 1800 693 865