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KidZonia

Welcome to the block

AFL Grand Final BBQ

#MeetEvolve — p3

Find out more  
about your support team  
Interview with Housing  
Administration Officer  
Ana Valu

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Enter the  
'spot the difference'  
competition and go in  
the draw to win 4 tickets  
to Luna Park!



## Evolve Housing welcomes new renters in Sunshine North

We recently opened our new property in Sunshine North, offering quality social housing to individuals and families in need. This development is part of Evolve Housing Group's ongoing commitment to creating safe, secure, and affordable homes while fostering strong, connected communities.

The newly developed dwelling offers 85 apartments comprising 35 social units and 50 affordable units. The Sunshine North property offers modern, comfortable units designed to meet the needs of our renters, with access to local amenities, public transport, and community services.

We look forward to welcoming new renters and building positive relationships that will make this a more vibrant and supportive community to be in.



### ACKNOWLEDGMENT OF COUNTRY

Evolve Housing acknowledges the Traditional Custodians of the land where we deliver our housing services. We acknowledge and pay our respects to all Elders past, present and future. We welcome all First Nations Peoples to our services, as we walk together towards reconciliation.





# Save the Date

## All Renters

### KidZonia

DATE: Thursday, 2nd Oct. 2025

Keep an eye out for text drop for an Eventbrite link to register.

## Sunshine North

### Welcome to the block event

DATE: Thursday, 18th Sept. 2025

TIME: 11am – 2pm

LOCATION: Communal Room in Building A

### R U, OK? Morning Tea

DATE: Thursday, 11th Sept. 2025

TIME: 2pm – 3pm

LOCATION: Communal Room in building A

## Ascot Vale

### Residential Advisory Group (RAG) meeting

DATE: Friday, 5th Sept. 2025

TIME: 12pm – 1pm

LOCATION: Hall 2, Wingate Community Centre, 13A Wingate Avenue, Ascot Vale

### R U, OK? Morning Tea

DATE: Thursday, 11th Sept. 2025

TIME: 11am – 12pm

LOCATION: Happy Life Garden



### AFL Grand Final BBQ

DATE: Thursday 25th Sept. 2025

TIME: 12pm – 2pm

LOCATION: BBQ Area between blocks 30 and 32

## RAG recap

The Residential Advisory Group (RAG) got together to discuss tenancy matters, community engagement opportunities, and ways to ensure our housing remains safe, well-maintained, and inclusive for everyone.

The meeting provided an open and respectful space for renters to share their views, raise concerns, and contribute ideas for improving services and community life. We value the voices of our renters and appreciate the RAG's ongoing commitment to creating positive change.



## KidZonia highlights

Our recent trip to Super Park at Highpoint was a fantastic day out for our renters and their families.

The children had a wonderful time exploring the activities, developing their social skills, and staying active in a fun and engaging environment. Meanwhile, parents were able to relax, connect with each other, and build positive rapport, strengthening our sense of community.

## New Evolve Housing Renter Handbook

We are excited to share the new Evolve Housing Renter Handbook.

This updated handbook contains important information relevant to everyone living in Evolve Housing properties, covering all aspects of social housing. From your rights and responsibilities to maintenance procedures, community engagement opportunities, and support services. This handbook is designed to help you feel informed, supported, and confident in your tenancy. We encourage all renters to take the time to read through it and keep it handy for future reference.

# MeetEvolve



We're introducing #MEETEVOOLVE to give you a better insight into who we are as your support team! In this edition we interview **Ana Valu, our Housing Administration Officer** who you may have already met when visiting the Evolve Housing office.

**How long have you been working at Evolve Housing?**

**AV:** I started working for Evolve Housing NSW 6 years ago and relocated to Melbourne in May 2025 to work for Evolve Housing Victoria. It has been an amazing transition and opportunity to continue to grow both personally and professionally.

**What were you doing before you came to evolve housing?**

**AV:** Before joining Evolve Housing, I spent 10 years in Aged Care as a Carer, Activities Officer and Administration Manager. Starting straight after high school, this experience gave me a strong admin skill set, resilience, and a deep sense of empathy for supporting others.

**What made you want to work at Evolve Housing?**

**AV:** It's fulfilling to help people secure something as essential as a place to call home. At Evolve Housing, I can be part of creating that positive change and supporting people to sustain their tenancies.

**What kind of tasks does your job involve – what is a typical day like for you?**

**AV:** The types of tasks would include: Attending to front counter enquiries, collating sign up packs, ensuring the office is operationally functioning and providing administrative support to the various departments.

**What kind of impact do you think your role has on renters?**

**AV:** My role supports renters by ensuring they always receive the right information—whether that's in person at the office, through lease packs, or via the tenant portal. Accuracy and great service help make their experience smoother and more reliable.

**What's your favourite thing about working for Evolve Housing?**

**AV:** My favourite thing includes the comradery, working with a collaborative team who are very supportive and seeing fulfilment in providing sustainable housing in the community.

## Spring cleaning

Spring is the perfect time to give your home a fresh start. A little cleaning and decluttering can make your home feel brighter and more organised.

Here's a quick checklist to get you started:

### Freshen up your space



Wipe down surfaces, benches, and shelves.



Clean windows and mirrors to let the light shine in.



Vacuum and mop all floors, including under furniture.

### Don't forget the hidden spots



Dust ceiling fans, light fittings, and skirting boards.



Clean behind appliances like the fridge and washing machine.



Wipe inside cupboards and pantry shelves.

### Declutter & organise



Donate or recycle items you no longer need.



Sort through cupboards, drawers, and wardrobes.

### Outdoor areas & shared spaces



Sweep balconies or entryways.



Keep communal areas tidy for everyone's enjoyment.



## Parking update — New vehicles

If you have a new vehicle or have recently changed your car, please make sure you update your Housing Manager with the new details.

This helps us keep our basement parking records accurate and ensures spaces are used safely and fairly.

### Parking applications:

#### Ascot Vale residents

Email your application to [dunlopcommunity@evolvehousing.com.au](mailto:dunlopcommunity@evolvehousing.com.au)

#### Sunshine North residents

Email your application to [sunshine@evolvehousing.com.au](mailto:sunshine@evolvehousing.com.au)



# Competition corner

## WIN tickets to Luna Park



To keep the family entertained during the school holidays we be holding a “Spot the difference” competition with all correct entries going into the draw to win 4 x day passes to Luna Park Melbourne!

**THE PRIZE:** We have 1 prize to give away. The winner will get 4 x day passes to Luna Park Melbourne.

**HOW TO ENTER:** Look closely at the two side-by-side images that appear almost the same. Find and circle at least 5 differences between them, then take a photo of the image with the differences when you’re done. **Send the photo by SMS to Eliza on 0421 348 040.** Use the subject line “Spot the difference.” Please include your full name, Evolve Housing address and phone number.

All correct entries will go into the running to win, then we will draw 1 winner randomly. Please note you must be an Evolve Housing renter to enter.

Entries close midday **Wednesday 17th September 2025** and we will contact the winner directly.



### Ask Izzy

Ask Izzy is an online website that connects people in need with housing, a meal, money help, health and wellbeing services, family violence support, counselling and much more.

<https://askizzy.org.au/>



## Your safety comes first

If you ever feel unsafe or are in an emergency, please contact the appropriate emergency services immediately. Your first step should always be to call **Police on 000** to ensure you receive urgent help and the situation is recorded.

Once you are safe and the matter has been reported to Police, please inform your Housing Manager so we can provide any further support you may need.

Your safety is our priority — acting quickly and contacting the right services first helps keep you and our community safe.



SEND YOUR COMPLIMENT OR COMPLAINT TO:

✉ [ihear@evolvehousing.com.au](mailto:ihear@evolvehousing.com.au)

☎ 1800 693 865

or scan the QR code for our compliments, complaints and appeals forms



### HOW TO LODGE AN APPEAL

If you are unhappy about a decision made about your tenancy you can lodge an appeal within three months from the date of the original decision. To lodge an appeal, fill out our Appeals form on our website by scanning the QR code above or contact our office on **1800 693 865**