



One of our lucky survey prize draw winners Yan, with Housing Manager Jacob

Save the date



KidZonia visit to Jumpside

Jumpside

11.00am – 2.00pm
Wed 30th September 2026



Women's Coffee Club

Ascot Vale Leisure Centre Cafe

11.00am – 12.00pm
Wed 14th October 2026



Communal garden workshop

Happy Life Garden

1.30pm – 3.30pm
Thur 15th October 2026

Thank you for your feedback!

In March, our renters were invited to take part in our 2026 Resident Satisfaction Survey and tell us about their experience living in an Evolve Housing home.

Thanks to everyone who completed the survey. The strong level of participation provided valuable insights into what's important to our residents and highlighted opportunities for us to continue enhancing our services and resident experience.

We're grateful for the feedback received and look forward to sharing how your voices are shaping positive changes at Evolve Housing Group.



Acknowledgment of Country:

Evolve Housing acknowledges the Traditional Custodians of the land where we deliver our housing services. We acknowledge and pay our respects to all Elders past, present and future. We welcome all First Nations Peoples to our services, as we walk together towards reconciliation.

RAG Chat

The Renter Advisory Group (RAG) has been busy working on the Recycling and Rubbish Initiative. This project will focus on improving waste disposal practices across our thriving communities, encouraging renters to recycle more effectively.

Recently, the Group has been:

- **Developing new signage** for bin rooms and bin chutes to make recycling and rubbish disposal information clearer and easier to follow.
- **Reviewing designs and messaging** to ensure the signage is practical, visually engaging, and easy for renters to understand.
- **Planning and filming educational content** that promotes mindful recycling and responsible rubbish disposal.
- **Sharing ideas and feedback** on common waste management challenges within our communities and identifying ways to improve outcomes for renters.
- **Working collaboratively** to create resources that will help keep shared spaces cleaner, reduce contamination in recycling bins, and support a more sustainable living environment.

The RAG is finalising content, and the resources will be rolled out across Evolve Housing communities in the coming months.



Moonee Ponds office closure dates

AFL Grand Final Public Holiday

Friday, 25th September 2026

Wellbeing Day

Monday 26th October 2026

Melbourne Cup Public Holiday

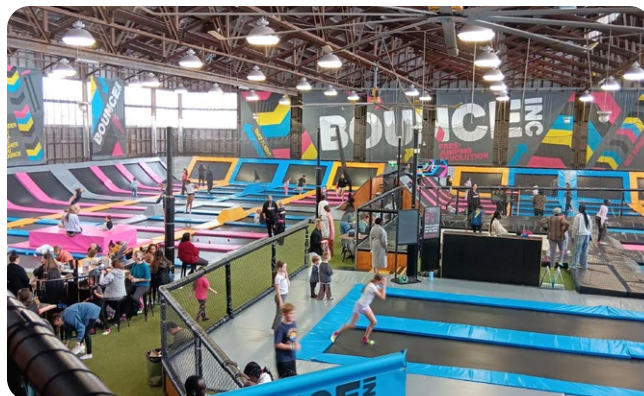
Tuesday, 3rd November 2026

KidZonia Bounce Inc excursion recap

Our renters had a fantastic time at our school holiday KidZonia excursion to Bounce Inc, enjoying an afternoon filled with fun, laughter, and plenty of physical activity. Parents and children embraced the opportunity to jump, play, and challenge themselves across the various trampoline and adventure zones.

The excursion provided a wonderful chance for families to spend quality time together, build confidence, and connect with other renters in a welcoming and supportive environment. It was great to see children making new friendships, encouraging one another, and enjoying active play, while parents had the opportunity to socialise and strengthen community connections.

Thanks to all the families who attended and helped make the outing such a positive and enjoyable success.



Towing in Sunshine North

Parking enforcement reminder

To help keep parking areas safe and accessible for all residents and visitors, parking rules at **400A Duke Street, Sunshine North** will be actively enforced from **1 August 2026** by a towing contractor.

Please remember that:

- Visitor parking is for genuine visitors only and is limited to **24 hours**.
- Vehicles parked in visitor bays by renters, parked in the wrong bay, or otherwise parked without authorisation may be **towed at the owner's expense**.
- No further warnings will be issued.

Renters are also asked to provide their current vehicle registration number and allocated bay number to their Housing Manager to ensure records remain up to date.

Thank you for your cooperation in helping maintain fair and orderly parking for everyone.



Upcoming events

All Renters



KidZonia visit to Jumpside

Wed 30th Sept | 11.00am – 2.00pm

Jumpside

1 Mephan St, Footscray

Keep an eye out for a text drop with register details, limited tickets available.

All renters



Women's Coffee Club

Wed 14th Oct | 11.00am – 12.00pm

Ascot Vale Leisure Centre Cafe

Corner Epsom Road & Langs Road, Ascot Vale

To RSVP, please contact **Eliza** on **0421 348 040**

Ascot Vale Renters



Communal garden workshop

Thur 15th Oct | 1.30pm – 3.30pm

Happy Life Garden

Outside up the stairs next to 28 Dunlop Ave, Ascot Vale

Keep an eye out for a text drop with register details, limited tickets available.

Ascot Vale Renters

AFL Grand Final BBQ

Thur 24th Sept | 12.00pm – 2.00pm

32 Dunlop Ave, Ascot Vale

Sunshine North Renters

Mural Wall Painting

Wed 23rd Sept | 10.00am – 12.00pm

Community Connections Room

Building A 400 Duke Street, Sunshine North

Festive together

To celebrate the end of the year with our renters, we will be offering festive options for families and singles to share in the cheer. A limited number of vouchers will be available for Evolve Housing renters and household members.

You can choose 1 of 2 available experiences that best suits you. Keep a close eye out for updates to book, as tickets are limited and conditions will apply!

For more info, please scan the below QR code on **Monday, 5th October 2026**



Learn more

Competition corner



WIN

ZONE
BOWLING

a Strike/Holey Moley gift card!

In support of R U OK? Day, we will be running a colouring-in competition with all completed colouring-in templates going into the draw to win 1 of 2 x \$50 Strike/Holey Moley gift cards!

THE PRIZE

We have 2 prizes to give away. Each winner will get 1 x \$50 Holey Moley gift card.

HOW TO ENTER

Get creative and colour in the R U OK? Colouring-in template, then take a photo of the completed template when you're done. Send the photo by **SMS** to the **Community Engagement team** on **0421 348 040**. Use the subject line **"R U OK?"** Please include your **full name, Evolve Housing address and phone number**.

All complete entries will go into the running to win, then we will draw 2 winners randomly.

Please note you must be an Evolve Housing resident to enter.

Entries close **8am Thursday 1st October 2026**, and we will contact the winners directly.

1 Ask R U OK?

2 Listen

3 Encourage action

4 Check in

Learn how to ask at ruok.org.au

R U OK?
A conversation could change a life.



Learn more

R U OK? contributes to suicide prevention efforts by encouraging people to invest more time in their personal relationships and building the capacity of informal support networks—friends, family and colleagues—to be alert to those around them, have a conversation if they identify signs of distress or difficulty and connect someone to appropriate support, long before they're in crisis.

Please scan the QR code to find out more about **R U OK?**



Ask Izzy

Ask Izzy is an online website that connects people in need with housing, a meal, money help, health and wellbeing services, family violence support, counselling and much more.

<https://askizzy.org.au/>



Send your compliment or complaint to:

✉ ihear@evolvehousing.com.au
☎ 1800 693 865

or scan the QR code for our compliments, complaints and appeals forms



How to lodge an appeal

If you are unhappy about a decision made about your tenancy you can lodge an appeal within three months from the date of the original decision. To lodge an appeal, fill out our Appeals form on our website by scanning the QR code above or contact our office on

[1800 693 865](tel:1800693865).